QUALITY POLICY

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At GAZİ METAL, we regard customer satisfaction, product and service quality, the effectiveness of our processes and a commitment to continuous improvement as our core values and we embrace the following principles in order to ensure sustainable success and competitiveness:

We undertake;

- to meet our customers' needs and expectations in a timely, comprehensive and reliable manner, and to continuously improve customer satisfaction by keeping pace with technological innovations in the industry,
- To ensure that our products and services comply with the relevant conditions, customer expectations and quality requirements,
- To ensure the quality of our products with our commitment to precise measurement, weighing, high accuracy and reliable control,
- To ensure full compliance with the legal regulations, national and international standards, and customer requirements to which we are subject within the scope of our activities,
- To enhance our organisational performance and competitiveness by continuously improving the effectiveness of our processes,
- To support operational excellence and sustainable success in our processes, by assessing risks and opportunities,
- To support sustainable partnerships with our suppliers and business partners, based on mutual trust,
- To monitor and analyse our performance and support continuous improvement initiatives by setting measurable quality targets,
- To develop the professional knowledge, skills and competencies of all our staff and support the spread of a culture of quality
- To continuously improve the effectiveness of our Quality Management System and provide the resources necessary to achieve our quality objectives,

In this regard, to meet customer expectations, continuously improve our quality performance and enhance the effectiveness of our Quality Management System as we carry out our operations.

24.06.2026

Chairman of the Board

Mustafa GAZİOĞLU